



## Product Repair/ Service Form

THE ATHLON GOLD MEDAL LIFETIME WARRANTY\*

Your Athlon product is not only warranted to be free of defects in materials and workmanship for the lifetime of the product. Athlon will also repair or replace, at no charge to you, your product if you should damage it through normal use. No receipt is needed, no registration is required. This is a commitment that Athlon Optics will be the best product you can buy for your money. Our service department has the option to repair or replace your product. Please fill out this form online and include it in the box with the product you are sending in for repair.

\*This warranty does not cover damages caused by deliberate damage, misuse, theft or maintenance provided by someone other than the Athlon Authorized Service Department.

### Customer and Product Information

**Customer Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
(First and Last)

**Name of Business:** \_\_\_\_\_  
(This is required if the product needs to be shipped back to a business address)

**Address:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
City State Zip/Postal Code

**Phone Number:** \_\_\_\_\_ **E-mail:** \_\_\_\_\_

**Product Family:** \_\_\_\_\_ **Model # :** \_\_\_\_\_

Description of what the issue is with your Athlon product. Please be as specific as possible. Thank you:

#### Warranty Service :

- Your product will be repaired or replaced at the discretion of Athlon Optics Service Department. If your product cannot be repaired and is no longer being offered, a product that has similar value or specifications will be substituted.
- Our warranty service includes that we will return the repaired or replacement to you at no charge (shipment by a party of Athlon's choosing) .
- The time it takes to turnaround your product will vary depending on time of a year and the level of repair service needed, but we do our best to quickly return your product to you.

#### Shipping Instructions:

Binoculars and spotting scopes: Please have all lens covers on the product if you still have those and leave any other accessories in home including straps.  
Riflescopes: Please remove rings and any other accessories. Lens covers can be left on for extra protection.

*Please pack with an outer box and some kind of padding materials inside that support and wrap around your product. A cardboard box alone without the product securely packed inside could cause some damage to your product during shipping.*

Send to: **Athlon Optics**  
801 N Meadowbrook Dr,  
Olathe, KS 66062

For any technical related questions, please contact ATHLON OPTICS at [service@athlonoptics.com](mailto:service@athlonoptics.com) or call toll free 1-855-913-5678